

APJ Abdul Kalam Technological University
Ernakulam II Cluster
First Semester M.Tech Degree Examination December 2017
05ME6405-ORGANIZATIONAL BEHAVIOR

Time: 3 hrs.

Max. Marks: 60

1. a) Organizational behavior is an applied behavioral science built on contributions from a number of disciplines. Give an overview of the major disciplines and their contribution to the study of organizational behavior. (6 Marks)
b) What is organizational structure? Explain organizational Structure. (6 Marks)
 2. a) Differentiate cognitive theory and social learning theory. (6 Marks)
b) "Communication is the most complex activity we perform." Explain interpersonal communication. (6 Marks)
 3. a) What is personality? Explain the determinants of personality. (9 Marks)
b) Differentiate between formal and informal groups. Are the formal groups in any way in conflict with the informal groups? If so give reasons for your judgment. (9 Marks)
- OR
4. a) What are the major personality traits that managers need to be aware of in order to understand workplace behavior? (9 Marks)
b) What is Group dynamics, explain with relevant industry examples. (9 Marks)
 5. a) Critically evaluate the various levels of conflict management styles. (9 Marks)
b) What is power? Bring out its various dynamics. (9 Marks)
- OR
6. a) Differentiate sensitivity training and process consultancy. (9 Marks)
b) Bring out the role of transactional Analysis in resolving conflict. (9 Marks)