

Reg No.: _____

Name: _____

APJ ABDUL KALAM TECHNOLOGICAL UNIVERSITY

MBA T1 (Supplementary) Examination, December 2020

Course Code: 12**Course Name: ORGANIZATIONAL BEHAVIOUR I**

Max. Marks: 60

Duration: 3 Hours

PART A*Answer all questions. Each question carries 2 marks.*

Marks

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| 1 | How do you classify change? | (2) |
| 2 | How learning anthropology helps in understanding organizational behaviour? | (2) |
| 3 | State the meaning of Organizational Behaviour. | (2) |
| 4 | Explain the term "Stereotyping". | (2) |
| 5 | Write short note on Emotion. | (2) |

PART B*Answer any three questions. Each question carries 10 marks.*

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| 6 | Depict the process of competency development. | (10) |
| 7 | What are the Disciplines contributing to OB? Explain them. | (10) |
| 8 | Discuss the expectancy theory of motivation. Explain the practical implications of this theory to managers. | (10) |
| 9 | Demonstrate how the Big Five traits predict behaviour at work. | (10) |
| 10 | Analyse how does Johari window improves the self awareness with suitable examples. | (10) |

PART C*Compulsory Question. The question carries 20 marks.*

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| 11 | Mr. Anvesh, CEO of Chennai Chemical Ltd established an open communication link with managers and workers. The first communication from Mr.Anvesh was in Tamil. He sought the suggestion of the employees for improving the performance of company. Anvesh met the managers and office bearers and listened to the grievances. He did a SWOT and identified key result areas for concentration. The | (20) |
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CEO sent educative circulars and also personally participated in MDP's managers were encouraged for higher academic qualification. Anvesh set an example for punctuality, promptness in decision, stressed integrity. Managers were entrusted the responsibility of both operations and maintenance of plants. Mr. Anvesh called a consultant to review Co's management practices and reorganize the set up and train its employees in modern management concepts.

Questions:

1. What are your comments on the leadership style of Mr.Anvesh? (6 Marks)
2. Does leadership make any difference to the effectiveness of an organisation? Defend your position. (14 marks)
