Reg No.:_____ Name:_____

# APJ ABDUL KALAM TECHNOLOGICAL UNIVERSITY
## THIRD TRIMESTER MBA DEGREE EXAMINATION(R&S), MAY 2019
### Course Code: 33
### Course Name: HUMAN RESOURCE MANAGEMENT

Max. Marks: 60 Duration: 3 Hours

## PART A
*Answer all questions. Each question carries 2 marks.* Marks

**Write short notes on:**

| | | |
|---|---|---|
| 1 | Differentiation between Job description with Job Specification | (2) |
| 2 | Quality of Work life | (2) |
| 3 | Succession Planning | (2) |
| 4 | External sources of recruitment | (2) |
| 5 | Training Needs Analysis | (2) |

## PART B
*Answer any 3 questions. Each question carries 10 marks.*

| | | |
|---|---|---|
| 6 | Explain the steps involved in the Selection process. | (10) |
| 7 | Discuss the process of job analysis. | (10) |
| 8 | Critically evaluate On the Job & Off the Job Methods of Training | (10) |
| 9 | What are the levels of participative management? | (10) |
| 10 | Explain the components of performance management system. | (10) |

## PART C
*Compulsory Question, the question carries 20 marks.*

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|---|---|---|
| 11 | Analyse the modern and traditional methods of performance appraisal in detail. According to your opinion which is the most suited method for public sector organizations under service sector? Give valid reasons for your response. | (20) |

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