



APJ Abdul Kalam Technological University
Ernakulam II Cluster

Third Semester M.Tech Degree Examination December 2018

05ME7453 - KNOWLEDGE MANAGEMENT

Time: 3 hrs.

Max. Marks: 60

MODULE 1

1.
 - a) Explain the challenges in building a knowledge management system. (6 Marks)
 - b) Define knowledge management. Explain types of knowledge. (6 Marks)

MODULE 2

2.
 - a) Briefly explain Consensus Decision Making (CDM). (6 Marks)
 - b) Briefly explain Protocol Analysis. (6 Marks)

MODULE 3

3.
 - a) Explain the factors that affect KM System Deployment. (12 Marks)
 - b) List out the various knowledge codification tools and explain any three in detail. (6 Marks)

OR

4.
 - a) Briefly describe the modes of knowledge conversion. (10 Marks)
 - b) Define knowledge codification. Explain the objectives and benefits of knowledge codification. (8Marks)

MODULE 4

5.
 - a) Explain the terms
 - i. Collective Sequential Transfer
 - ii. Explicit Inter team Transfer
 - iii. Tacit Knowledge Transfer. (9 Marks)
 - b) Explain Knowledge Transfer in E-World. (9 Marks)

OR

6.
 - a) Explain Role of Internet in knowledge transfer. List out the benefits and limitations of Internet knowledge transfer. (9 Marks)
 - b) Explain types of knowledge transfer strategies. (9 Marks)