

Reg No.: \_\_\_\_\_

Name: \_\_\_\_\_

**APJ ABDUL KALAM TECHNOLOGICAL UNIVERSITY**

Third Semester MBA Degree Regular and Supplementary Examination December 2022

**Course Code: 20MBA213****Course Name: DISCOVERY OF SELF AND OTHERS**

Max. Marks: 60

Duration: 3 Hours

**PART A***Answer all questions. Each question carries 2 marks*

- |   | Marks |
|---|-------|
| 1 Identify the components of Self Concept.                            | (2)   |
| 2 What is Script Analysis?  | (2)   |
| 3 What is Urgency Priority Matrix?                                    | (2)   |
| 4 Contrast Type A and B personality Profile.                          | (2)   |
| 5 Your EQ Could Matter More Than Your IQ, Especially at Work. Comment | (2)   |

**PART B***Answer any 3 questions. Each question carries 10 marks*

- |   |      |
|---|------|
| 6 Explain three ego states and various types of transactions between two persons, with the help of suitable diagrams. | (10) |
| 7 Comment on the ways to facilitate creativity in Organisation.   | (10) |
| 8 Analyze the application of emotional Intelligence in Work Place   | (10) |
| 9 State and Explain Organisational Stressors and life stressors at Work.  | (10) |
| 10 Analyse the Skills and functions of the disaster manager.  | (10) |

**PART C***Compulsory question. This question carries 20 marks*

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|---|------|
| 11 Analyze the factors that the managers must take into consideration when presented with an employee's request for some form of work-life balance arrangement? | (20) |
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